

**A comparative assessment of the implementation of developmental  
social welfare service delivery in urban and rural areas:  
A Literature Review on post 1994 social welfare service delivery in  
South Africa**

by

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# Presentation outline

- Background of the study
- The problem statement
- Aims of the paper
- Methodology
- Findings
- Conclusions
- Recommendations

# Background of the study

- Before 1994 the welfare sector was faced by racial exclusion and inequalities.
- After 1994, the post independent government brought along a need for change to all levels of humanity, aiming to improve welfare service delivery and making services more accessible and responsive to the needs of all South Africans, including rural and urban areas.
- It adopted the white paper on social welfare 1997 with principles of implementing the developmental social welfare approach in South Africa

# Background cont..

- The renew of the welfare system was to transform south African society form the inequalities of the past, so that peace and social justice should be achieved.
- However research indicates continued rural urban bias where social welfare services are concentrated in urban areas (Ntjana, 2014) .

# Problems statement

- Research shows that in 2008 rural areas were serviced 37% compared to 83% of urban areas (Patel and Hochfeld, 2008).
- The findings further indicate that the trend continues even post democracy, though the white paper on social welfare 1997 highlights that distribution of social resources should target all the people who are marginalised (Ntjana, 2014).
- It has also been found that social problems are not unique in rural areas but they impact severely than in the urban areas. The reality is that despite the significant of the welfare expansion on the social welfare system after 1994 poverty and other social challenges in rural areas are still worse.

# Problem statement cont..

- According to the Framework for Social Welfare Services, (2013). The environment within which social welfare services are rendered has changed during the past 15 years.
- The question is that, is this so both in rural and urban areas in South Africa? Reality No!

# Aims of the paper

- The aim of this paper is to review literature on the developmental social welfare service delivery in rural and urban areas towards growth and empowerment of individuals and communities in the process of social welfare service.
- it also aims to encourage the review of policies and legislation towards the developmental social welfare services for all the people in South Africa

# Methodology

- Literature review methodology
- Reviewing academic journals and books that shows the developmental social welfare service delivery prior and post 1994.

# Findings

## Gaps on the implementation of developmental social welfare service delivery in urban areas

•In South Africa the implementation of The White Paper for Social Welfare (1997) is also amongst non-governmental organisations, and they are the main delivers of social welfare services, and are situated in the urban areas of South Africa.

•Despite the successful polices and legislation towards developmental social welfare in The white paper, their availability are in the urban areas. The wealthy people in urban areas have access to private services and many NPO's are

## Gaps on the implementation of developmental social welfare service delivery in rural areas

The reconstruction and development programme (RDP) outlined that about 75% of the poor people in South Africa live in rural areas

Rural areas are mostly the ones in which state services are often inadequate as compared to urban areas where there is less or no poverty and where the services are not much needed like in rural areas but being available.

Rural areas have been neglected:  
People in the rural areas are not even aware of the social work services  
Children and elderly people are in strong need of

# Conclusion

- The paper presents strong evidence from literature that the principles stipulated in the white paper on developmental welfare are not effectively implemented in the rural areas as compared to urban areas.
- Research on the critical aspects of the transformation of social welfare services to social development has been previously conducted. However, there is a need for further research to assess the nature and extent to which welfare services have become more equitable, accessible and appropriate in their approach to meeting needs of people in rural areas.
- The paper is useful to review and rethink the implementation of the developmental social welfare in rural areas, comparing service delivered in urban areas.

# Recommendations

- Promote the implementation of the developmental social welfare services delivery in rural areas as stipulated in the white paper for social welfare
- Social welfare service delivery in rural areas should not only focus on provision of grants
- Continuous review on effectiveness of policies and legislation in south Africa towards social welfare service delivery
- There is a need for awareness and educational programmes
- Provision of private services such as NPO's
- Empirical study should be conducted to support the findings of this paper

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**Thank you!!**